No. EM.1(10)83/3002

Dated: 2 -3-1993

## CIRCULAR NO. 382

SUB: REMEDIAL MEASURES TO BE TAKEN IN CASE OF DISRUPTION OF WATER SUPPLY IN ANY DOA HOUSING POCKET.

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During the recent past, it has been observed that adequate steps required to be taken in case of a breakdown or an emergency have not been taken in case of disruption in water supply system in some of the DDA areas. In case of any disruption in water supply system or other service within DDA areas, the field staff is directed to take the following steps with immediate effect:

- 1. Any major failure of drinking water/electricity/ sewerage/road system remaining un-repaired or unrestored for more than 12 hours shall be reported by Chief Engineer to Engineer Member by telephone or through a special messenger.
- The Chief Engineer, after reviewing the situation at site, will report the detailed position to EM indicating the time frame in which the services would be restored, so that the V.C. could be apprised without loss of time.
- 3. CE/SE concerned should immediately issue a Press-note/
  public "handout bills" for information of the
  affected colonies/pockets so that there is no
  inconvenience to the public whenever there is
  likelihood of disruption of water supply or
  failure of any of the services.
- 4. As already instructed as per Circular No.370 dated 17-11-92, a Central Control Room would function beyond office hours on working days and 24 hours on holidays in each Zone. JE manning the Control Room shall maintain a log book for the messages received and action taken thereon by him.

  Telephone No. of Central Control Room should be known to EEs/SEs/CEs and different Residents' Associations of the areas.

- 5. CE(Elect.) shall keep the pumps ready for fitting on water tankers, for supplying water even on 3rd floor, whenever there is a disruption in water supply. To meet with the exigency of a disruption in the sewerage system of the area, sewage pumps would also be kept ready.
- 6. Whenever the water has to be supplied through the tankers (departmental or privately hired) the same must be accompanied by one or two members of DDA staff. These tankers should have boards prominently displaying the inscription "DDA Tankers".

Any laxity in following the above instructions shall be viewed seriously and shall invite disciplinary action against the defaulters.

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(H.D. SHARMA)
A ENGINEER MEMBER

All Chief Engineers

All S.Es

LL1 EEs

EM.8(25)88/PC/SWZ/

Copy to:-

VC.DDA for information.

ENGINEER MEMBER D.D.A.

Millemel

\*CSK\*